

User guide to changing
smtp relay server details
for Apple Mac Mail

A guide to changing the smtp relay server details - for Apple Mac Mail (Snow Leopard)

This document provides guidance on how to change the smtp relay server details for the Apple Mac Mail (Snow Leopard) email client.

Simple Mail Transfer Protocol (smtp) is an internet standard for sending / relaying emails across IP networks.

Gamma Telecom has introduced a new smtp relay server for your customer's outgoing email so your customer's smtp relay settings will need to be changed within their email client.

The new smtp server details are: smtprelay.business-access.co.uk

You should change your customer's smtp relay details in their email client as soon as possible and certainly **before 20th June 2011** to ensure your customer can continue to have an outgoing email service.

NOTE:

For Gamma controlled domains (i.e. smtp.gammadsl.com and smtp.uniworlddsl.com) there is NO work to do as Gamma has already re-pointed the traffic to the new smtp relay servers.

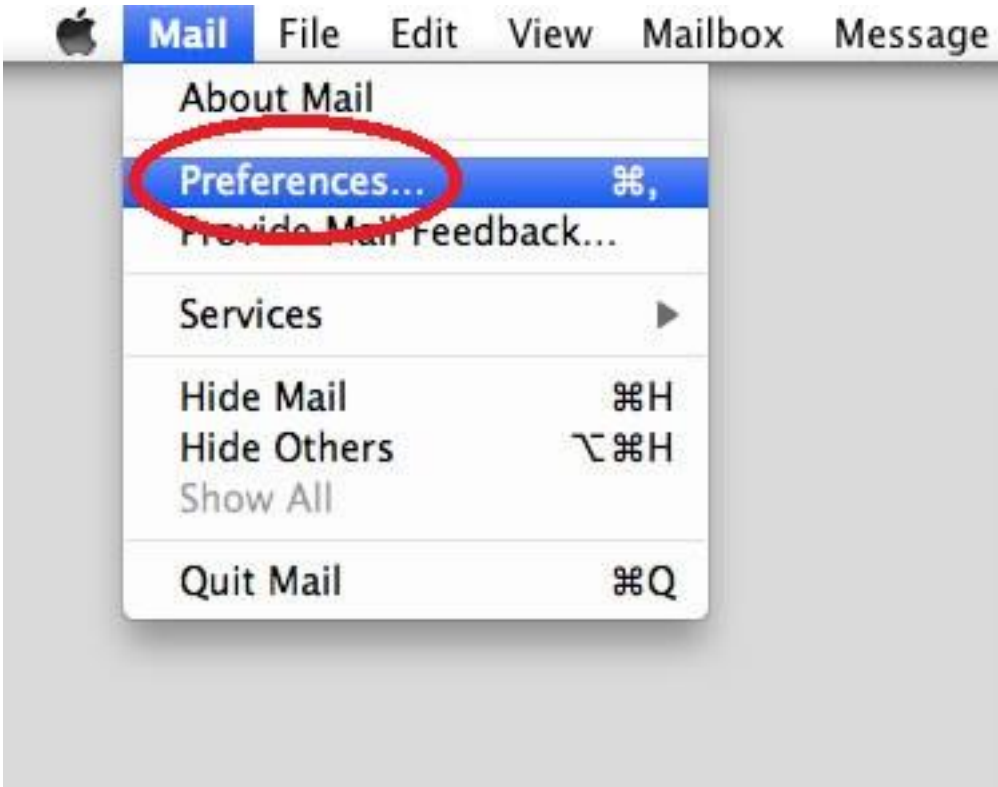
For non-Gamma controlled domains, the smtp relay server details will need to be made.

These changes are:

- Very easy to do plus
- They take just a few minutes and a few clicks.

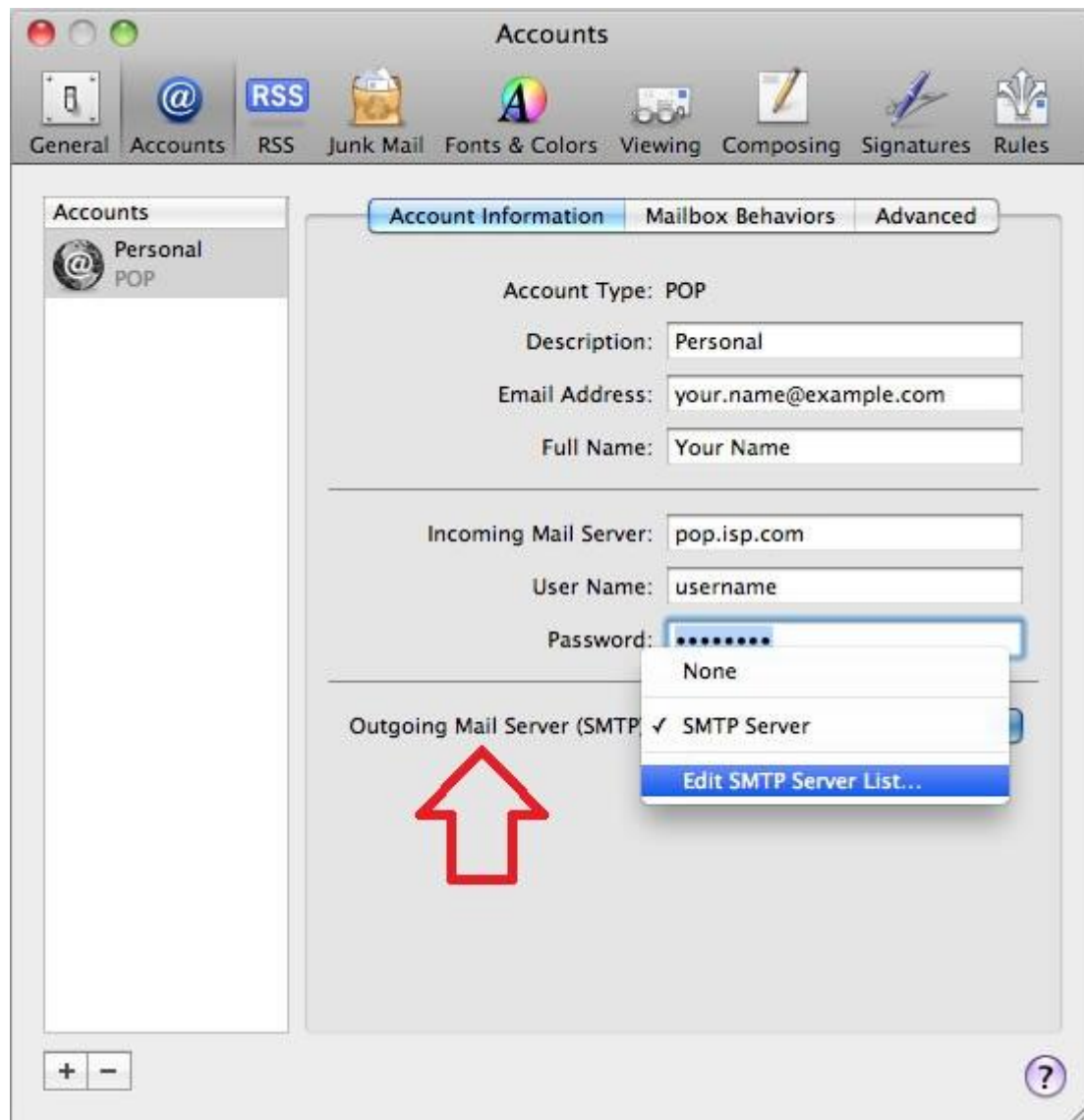
Here are the few, simple steps you should take to change the smtp relay server details for the Apple Mac Mail (Snow Leopard) email client.

Step 1 - Go to "Mail" in menu bar and click on "Preferences"



Step 2 - Click on the Mac Mail account you wish to edit, you may have multiple accounts so if you do you will need to edit each one separately

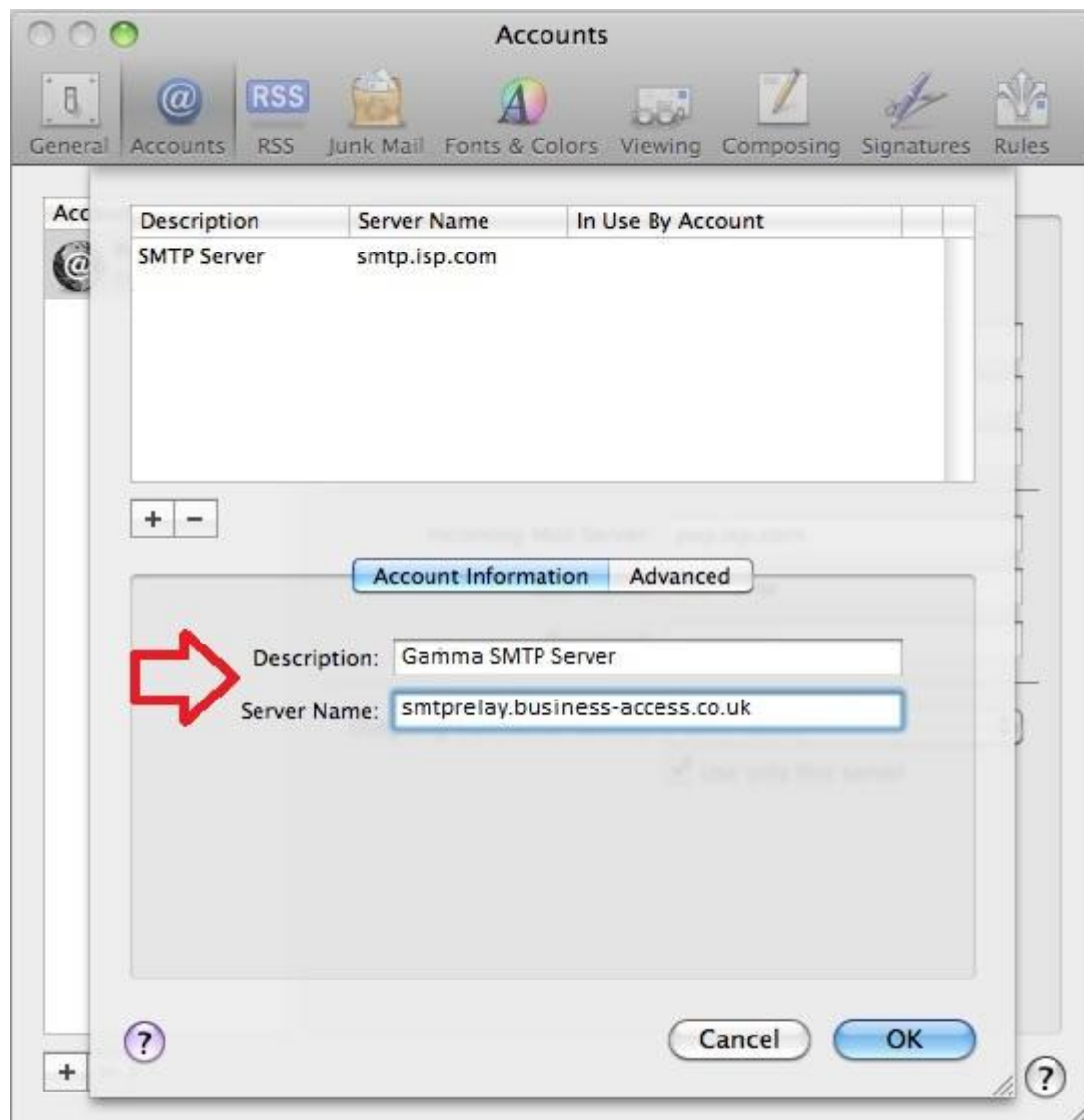
- Click on the "Outgoing Mail Server" drop down menu and select "Edit SMTP Server List..."



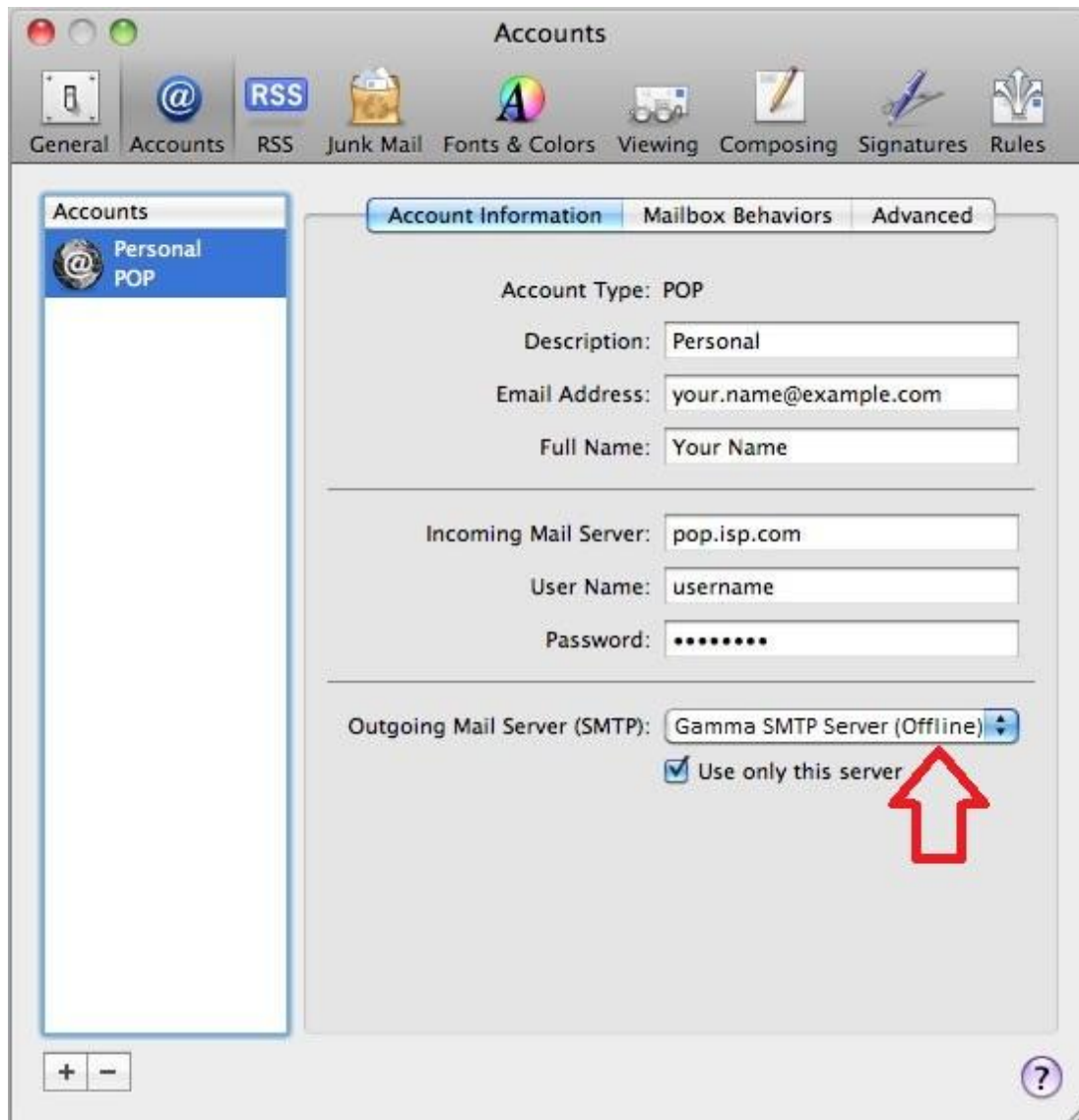
Step 3 - Click on the plus (“+”) button to add another SMTP server

For the description enter "**Gamma SMTP server**"

For the Server Name enter “**smtprelay.business-access.co.uk**”



Step 4 - Click "OK". You have now set up the Gamma SMTP mail relay.



Step 5 - Close the window. When prompted, click "Save" to keep your changes

